

VOLUNTARY DEPOSIT SCHEMEDate: 1. Consumer Name (As per bill) : 2. Account No. : 3. Division : Cycle No.: 4. Tel No. : Mobile:

5. Particulars of Payment : Cash Cheque / Demand Draft Email ID: _____

a. Bank Name : b. Branch Name : c. Cheque/Demand Draft No.: d. Date of Cheque/DD :

e. Details of Payment : Voluntary Deposit Rs. _____

(Rupees (in words) _____)

f. PAN No. : (Required only if deposits are Rs.20,000 & above)

g. Prompt Payment Incentive - refer to pt. 8 overleaf

Please debit my balance on VDS account for the monthly bill 7 days from the date of bill to avail 1% prompt payment incentive.

Yes No

Name _____ Signature _____

Note: In case applicant is different from the consumer, then applicant's name and signature.

FOR OFFICE USE ONLY

To Cashier

Please accept Rs. _____ from Consumer Mr./Ms. _____

and Account No. _____ towards Voluntary Deposit Rs. _____

(Rupees (in words) _____)

Verified by: _____ Division _____

Sign.: _____

Name: _____

Desig.: _____

Date: _____

VOLUNTARY DEPOSIT SCHEME
Information & Instruction to consumers

Opting for Voluntary Deposit Scheme relieves you from tension of missing due dates (Sc efforts of physically paying bill every month.

Under this scheme:

1. Before applying for VDS scheme, please make sure that all the dues with us are fully paid. The deposit should cover a minimum of 6 months bill amount subject to a minimum of Rs.3000/- and in multiples of Rs.500/- thereafter.
2. The deposit will earn you interest @7% p.a from the date of deposit on the diminishing balance after adjusting monthly bills. This will be done on the due date of every month's bill.
3. The accumulated interest as on 31st March, after deduction of Income Tax (TDS) if any, will be credited once a year to your energy account in your May month bill. In case the deposit amount is exhausted during the year, accumulated interest after deduction of Income Tax (TDS), if any, will be adjusted in the energy bill.
4. The bills will be continuously sent to you indicating the adjustment towards electricity bill and the balance of deposit available.
5. Payments may be made in cash, cheque or DD at the non-energy counters at the respective Customer Care Centre. Payment is subject to realization of Cheque/DD. For payment above Rs. 20,000/-, please use cheque/DD.
6. '# VDS' will appear on your electricity bill with VDS balance on monthly electricity bill paid by VDS. If your VDS balance is not enough to pay current month's bill '# No VDS' will appear on your bill. In such cases the bill is to be paid by another payment mode till the time VDS amount is renewed.
7. In case tariff provides for Prompt Payment Incentive, consumers can avail 1% additional discount on energy bill (excluding taxes and duties) by opting for this scheme. Under this scheme, deduction of monthly bill amount by VDS will take place 7 days from the date of the bill. This incentive will be reflected in the subsequent month's bill after successful VDS operations.
8. No refund of the deposit will be made unless the consumer moves out of the supply area of REL.
9. No interest is payable for the financial year, if the deposit is refunded to the consumer during the year.
10. Refund of deposit will be made only through ECS to the consumer.
11. Consumers can pay deposit equal to an average bill amount of 6 months subject to a minimum of Rs.3000/- and in multiples of Rs.500/- thereafter. Maximum amount of deposit should not exceed Rs.1 lakh.
12. In case you apply for change of name, please inform your new contact, account number to your Customer Care Centre. For any clarification or queries, contact your respective Customer Care Centre or call 3030 3030,

Customer Care Centre addresses:

1. RNA Corporate Park, Old Kalamandir, Near Collector's Office, Bandra (E), Mumbai 400 051, Tel: 3009 6999, Fax: 3009 6263
 2. E-4, MIDC, Next to ESIS Hospital, Marol, Andheri (E), Mumbai 400 093, Tel: 3009 6999, Fax: 3009 4200
 3. Western Express Highway, Dindoshi, Malad (E), Mumbai 400 097, Tel: 3009 6999, Fax: 3009 4844
 4. Tilak Nagar, Road No. 3, Near Sahakar Cinema, Chembur, Mumbai 400 089, Tel.: 3009 6999, Fax: 3009 2022
 5. Sakinaka in., Andheri-Kurla Road, Near Park Davis, Andheri (E), Mumbai 400 072, Tel:3009 6999
 6. 369 D, S.V. Road, in. of Shankar Lane, Kandivali (W), Mumbai 400 067, Tel: 3009 6999, Fax: 3009 4580
 7. Pawan Putra Building, Ghoddev Phatak (Near Railway Crossing), Kashi Mira Road, Bhayander (E), Thane 401 101 Tel: 3009 6999
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