

NACH/ECS/AUTO DEBIT MANDATE INSTRUCTION FORM

UMRN
 Date
 Tick **CREATE** **MODIFY** **CANCEL**
 Sponsor Bank Code Utility Code
 I/We hereby authorize to debit (tick)
 Bank a/c Number
 With Bank IFSC or MICR
 An Amount of Rupees ₹
 FREQUENCY Mthly Qtly H-Yrly Yrly As & when presented DEBIT TYPE Fixed Amount Maximum Amount
 Contract Account Number Mobile No.
 A/C Holder's Name Email ID
 I agree for the debit of mandate processing charges by the bank whom I am authorizing to debit my account as per latest schedule of charges of the bank.
 PERIOD
 From
 To
 or Until Cancelled
 Signature Primary Account Holder _____ Signature of Account Holder _____ Signature of Account Holder _____
 1. _____ Name as in bank records 2. _____ Name as in bank records 3. _____ Name as in bank records
 - This is to confirm that the declaration has been carefully read, understood & made by me/us. I am authorizing the entity/ Corporaye to debit my account, based on the instructions as agreed and signed by me.
 - I have understood that I am authorised to cancel/amend this mandate by appropriately communicating the cancellation/amendment request to the User entity / Corporate or the bank where I have authorized the debit.

NACH REQUEST FORM

(FOR RELIANCE ENERGY OFFICIAL USE)

UMRN
 Date
 Tick **CREATE** **MODIFY** **CANCEL**
 Sponsor Bank Code Utility Code
 I/We hereby authorize to debit (tick)
 Bank a/c Number
 With Bank IFSC or MICR
 An Amount of Rupees ₹
 FREQUENCY Mthly Qtly H-Yrly Yrly As & when presented DEBIT TYPE Fixed Amount Maximum Amount
 Contract Account Number Mobile No.
 A/C Holder's Name Email ID
 I agree for the debit of mandate processing charges by the bank whom I am authorizing to debit my account as per latest schedule of charges of the bank.
 Account Type (Tick) Savings Current Cash credit
 Prompt payment incentive - refer to pt. 7 overleaf.
 Please debit my bank account 7 days from the date of bill to avail 1% prompt payment incentive.
 Yes No
 PERIOD
 From
 To
 or Until Cancelled
 Signature Primary Account Holder _____ Signature of Account Holder _____ Signature of Account Holder _____
 1. _____ Name as in bank records 2. _____ Name as in bank records 3. _____ Name as in bank records
 - This is to confirm that the declaration has been carefully read, understood & made by me/us. I am authorizing the entity/ Corporaye to debit my account, based on the instructions as agreed and signed by me.
 - I have understood that I am authorised to cancel/amend this mandate by appropriately communicating the cancellation/amendment request to the User entity / Corporate or the bank where I have authorized the debit.

WE ACKNOWLEDGE THE RECEIPT OF NACH REQUEST FROM

(CUSTOMER COPY)

Contract Account No.
 Date
 A/C Holder's Name
 Bank Name
 MICR Code
 Bank Account No.
 I hereby, declare that I have read the above Mandate form and agree to discharge the responsibility expected of me as a participant under the scheme. The particulars given above are correct and complete. If the transaction is delayed or not effected at all for reasons of incomplete or incorrect information, I would not hold Reliance Infrastructure Limited responsible.

 Signature of the account holder
 Name: _____
 Reliance Energy's Stamp: _____

National Automated Clearing House (NACH Auto-Debit)

Information & Instruction to consumers

1. NACH is a system introduced by NPCI, which provides you an option to pay your electricity bills directly through your bank account. This will save you from payment queues.
2. You do not have to open any new bank account for the purpose.
3. Remark "NACH operative, bill for record purpose only" will appear on your bill from the month NACH becomes operative. Your bank account will be debited for the amount mentioned in the bill on or after due date.
4. You have the option to indicate the upper limit for your mandate. If in any month your electricity bill amount exceeds the mandate, the bill amount will not be debited to your bank account. In such cases a message "Bill exceeds mandate. Please pay at Collection Centre" will be printed on our bill and you will have to pay that bill in the normal manner at our collection centre. You can change the mandate amount by filling up another NACH form by selecting **Modify option**.
5. You will continue to receive our bill in the usual manner. You would have the right to withdraw from this mode of payment by giving an advance notice of 4 weeks to your Customer Care Centre to avoid return charges of INR 250.
6. If agreeable to participate in the new payment mechanism, you are requested to fill in the NACH Mandate Form attached herewith. The information to be supplied should be accurate, complete in all respects.
7. Tariff provides for Prompt Payment Incentive, consumers can avail 1% discount on energy bill (excluding taxes and duties) by opting for this scheme. Under this scheme, deduction of monthly bill amount by NACH will take place 7 days from the date of the bill. This incentive will be reflected in the subsequent month's bill after successful NACH operations.
8. If you want to change your bank account no. and/or bank/branch with us, a new NACH mandate form has to be submitted at your nearest Customer Care Centre. Please refer to list of Customer Care Centre below.
9. In case you apply for change of name, please inform your new contract account number to your Customer Care Centre along with NACH form by selecting **Modify option**.
10. NACH return charge of INR 250/- is applicable, in the event the NACH request is returned by the bank. For any clarification or queries, contact your respective Customer Care Centre or call 18002003030 (toll free)
11. Please attach photocopy of cheque or a blank cancelled cheque issued by your Bank for verifying the accuracy of the code numbers

Customer Care Centre addresses:

1. RNA Corporate Park, Old Kalamandir, Near Collector's Office, Bandra (E), Mumbai 400 051, Tel: 3009 6999, Fax: 3009 6263
2. E-4, MIDC, Next to ESIS Hospital, Marol, Andheri (E), Mumbai 400 093, Tel: 3009 6999, Fax: 3009 4200
3. Western Express Highway, Dindoshi, Malad (E), Mumbai 400 097, Tel: 3009 6999, Fax: 3009 4844
4. Tilak Nagar, Road No. 3, Near Sahakar Cinema, Chembur, Mumbai 400 089, Tel: 3009 6999, Fax: 3009 2022
5. Sakinaka jn, Andheri-Kurla Road, Near Park Davis, Andheri (E), Mumbai 400 072, Tel:3009 6999
6. 369 D, S.V. Road, in. of Shankar Lane, Kandivali (W), Mumbai 400 067, Tel: 3009 6999, Fax: 3009 4580
7. 1st Floor, Raviraj Residency, Opp Receiving Station, Kashmirira Road, Bhayander (E), Thane 401 105, Tel: 3009 6999
8. 1st Floor, Usha Kiran Bldg, Opp Café Alfa, Near NADCO Shopping Centre, S.V. Road, Andheri (W), Mumbai 400093